



## FAQ's

### **1. Why would artificial grass be better than a traditional lawn?**

Good question – one that our customers ask us every time we first introduce ourselves.

The answers are based on the way we live in the world today. Our carbon dioxide emissions and pollution affect the climate in visible ways like high summer temperatures, hosepipe bans, floods caused by rising sea levels, increasingly strong storms and regular, unusually strong winds. We have all experienced these effects in recent years. Of course, the production of our products carries some environmental impact, but this is offset by our manufacturers with the purchase of carbon credits and in the long-term environmental savings that Envirolawn brings.

Domestic and commercial settings benefit equally from Envirolawn and even your pets will love it!

Whether you are hoping to achieve better leisure time all year round in your garden or are from the commercial sector involved in landscaping, sports, council or construction work, you can trust Envirolawn to have the experience and quality products that won't let you down. Our manufacturer provides the best UK quality artificial lawn and fulfils all UK regulations relating to the products supplied, including ISO certification and BS Standards.

#### Envirolawn in a Domestic Setting

There are many reasons that Envirolawn is perfect in a domestic setting:

- year-round enjoyment of the garden
- no muddy trails in the house
- happy, healthy kids playing outside
- no mowing!
- beautiful appearance
- no more pesticides, fertilisers or weed killers
- no watering!
- hard wearing
- cost-effective
- environmentally kind
- pet-friendly
- rapidly installed by professionals with no inconvenience

Artificial grass supports a truly modern lifestyle. It is low maintenance, helping you to save on time and money and it's also environmentally friendly (see our Environmental Benefits section for more details). Artificial grass means you can have a beautiful lawn without any worries – you will not need to mow or water the grass, never add fertiliser, your pets will not damage the grass and there'll be no more worries about bringing mud into the house.

Our team will be happy to offer a no-obligation quote and let you know where you can see some beautiful examples of Envirolawn at work and play.

## **2. What are the advantages of artificial grass?**

Why are so many people turning to artificial grass? The advantages, plain and simple. From saving money to saving time, especially on lawn maintenance, and it can also improve Envirolawn and help with environmental issues. Here are some examples:

### **Low maintenance**

Generating savings on time and up-keep costs. This applies to homeowners, the elderly for whom maintenance is not practical, second/holiday home owners and also organisations such as local councils who have to maintain roadside verges, city parks and pathways.

### **No watering**

Ideal where water is scarce or in hosepipe/sprinkler ban areas. For those on water meters it also offers a saving – during warm weather, it's estimated that as much as 75% of residential water is used to irrigate lawns.

### **Better for the environment**

No need for pesticides and mowing. Our section about the Environmental Benefits of Artificial Grass details how pesticides, lawn mowing and even grass clippings themselves can be harmful to the environment.

### **Durability with visual appeal**

Ideal for effective, low maintenance landscaping and play areas.

### **Ideal for areas of heavy usage**

No more slippery, muddy areas, no more muddy shoes or muddy dogs' paws to have to clean up! Also, no more replacing dead patches of grass. For the sports industry, it means pitches which can be used more regularly, avoiding undue interruption from bad weather or overuse. International sports organisations such as FIFA are now advocating the use of artificial turf and have introduced a series of international standards.

### **All year round green**

Aesthetically pleasing to the eye no matter what time of year. No more yellow patches on your lawn and no more weeds staring back at you!

### **Cleaner and more hygienically safe**

No degradation by pets. Our dedicated section about pets and artificial grass carries more detailed information.

Very effective where natural grass is not a practical option

Such as in a conservatory or part of a roof garden, around a swimming pool, in a shopping centre or exhibition/display area, as office carpeting or for use on television, stage and film set.

Read our Customer Testimonials to find out if the artificial grass is as good as grass.

### **3. What are the costs?**

Although it does cost more than natural grass at the outset, this excess is easily recovered over the life of the grass when you consider the long-term costs of mowing and fertilising a lawn – and this is before you add the value of saved time. We should point out that the cost of installing artificial grass can vary considerably based on the type of location so it is always worth getting professional advice.

### **4. What about pets?**

Many people considering the idea of artificial grass have pets and readily ask us how they will react to this new turf surface. The majority of these people are dog owners (cats tend to not need the exercise, play and fun that a garden offers and will always look for planting beds if they want to dig anyway). The answer is they'll be fine – dogs treat artificial grass no differently to natural grass or turf.

In fact, your dog and you and the garden will all be better off. Here's how and why:

Dogs find artificial grass soft and enjoyable to run and play on and will readily 'do their business' on it. Moreover, it's available to them all year round – gone are the sun-dried, hard earth days, the too-muddy to play days and the days when they can't play on the lawn because you've just put fertiliser or weed killer down or are planning to do a long stint of mowing. Also gone are the days of their being reprimanded for digging up the lawn – they can't dig through an artificial grass lawn!

You can enjoy your lawn free from dog wear and tear, staining and smells. The artificial grass is permeable so any urine drains through the turf surface and any faeces can be removed easily; what's more, the artificial grass fibres will take no harm from this. You'll also have no more muddy patches to look at and no more muddy paws to clean before the dog's allowed back in the house! Every day of the year it can be the same.

The garden will not suffer from being dug up or the effects of dog urine/droppings and will be the same, luscious green all year round offering a safe, clean and odour-free environment for you, your dog and your family to enjoy. Read our blog article on Nelly the dog and her artificial grass run.

Owners of boarding kennels can also enjoy great benefits from installing a fake grass dog run. A customer from Horsham installed our artificial grass for the dog run in their own boarding kennels.

## **5. Can I install artificial grass on top of my existing lawn?**

This is not generally recommended as the existing grass will die and compact to give an uneven surface. However, if the surface is even and has good drainage then this is possible.

## **6. How will it cope with flooding?**

Artificial grass is permeable so the rainwater will run straight through it. However, it is a good idea to fit a drainage base below the levelling layer. This is discussed further in our installation section.

## **7. What sort of base is acceptable?**

There are many types of base which you can use. An acceptable hard base would be Tarmac, Asphalt or Concrete and it's generally better if it is porous eg. Tarmac. If you wish to install on top of concrete then you need to be careful that the edges of any slabs do not show through. You could cover the concrete with a layer of sand, or even better install a rubber shock pad between the concrete and the artificial grass. This type of cover, sand or shock pad, is also needed when you overlay where 2 different materials are joined eg. soil to concrete. One final point is that if the surface is impermeable eg. concrete, then a slight slope to aid runoff is advised. Alternatively, subsurface drainage can be installed.

## **8. How long will it last?**

It really does depend upon what use you will make of your lawn. Bear in mind that when we install artificial grass on football pitches we are often looking at over 8 years.

## **9. What happens if I spill something like paint on the artificial grass?**

Because artificial grass is made from non-absorbing materials, paint does not just wipe off. If an oil-based paint has been spilt then removal would be done with the aid of a paint thinner. If a water-based paint is spilt then application of warm water normally will remove it. In such circumstances, please feel free to contact us for further advice.

## **10. With a lot of use will the grass matt or flatten?**

We can discuss the uses to ensure that the right type of grass is installed. A texturised or curled yarn in the artificial grass can help prevent matting.

## **11. What are its other applications?**

Lawns and landscaping are the most common uses. Sports playing surfaces are also very popular from tennis courts to putting greens, from soccer pitches to school trim-trails and play-areas.

There are many other uses, for instance:

- Roof gardens
- Patios
- Swimming pool surrounds
- Children's play areas
- Pet-friendly areas, dog exercise runs, kennels
- Conservatories
- Garages
- Exhibitions
- Shopping Centres
- Showrooms – cars, garden centres, etc